



Boil Water Notice and Water System Maintenance Advisory

On August 11th the Town was notified by Island Health that E. coli bacteria were detected in the drinking water distribution system. In response, Island Health has directed the Town to:

1. issue a public advisory to **boil tap water for at least 1 minute prior to consumption**, and
2. perform a disinfection of the Town's water supply with chlorine, ensuring that chlorine levels remain below the maximum threshold allowable for human consumption

The Town will chlorinate the water supply on Monday September 13th, 2021. Water system users may notice the smell or taste of chlorine. To assist in this process, the Town asks that residents draw water through their households during this time to help the chlorine come into contact with all parts of the distribution system. Turbidity (hazy water) may occur and is normal during this process.

We provide the following cautions:

- Chlorine kills fish. Residents with aquariums and fishponds should not use chlorinated water to replenish tanks or ponds.
- Chlorine destroys reverse osmosis (RO) membranes. Users of RO membranes should not introduce chlorinated water to RO systems.
- Chlorine renders hemodialysis ineffective. Kidney dialysis patients should not use chlorinated water in dialysis machines.
- Tap water must be boiled for one minute before consumption.

For further information, contact the local VIHA Health
Protection Office: 250-902-6071

September 09, 2021